



Via e-mail: [comments@osc.gov.on.ca](mailto:comments@osc.gov.on.ca), [consultation-en-cours@lautorite.qc.ca](mailto:consultation-en-cours@lautorite.qc.ca)

September 14, 2012

British Columbia Securities Commission  
Alberta Securities Commission  
Saskatchewan Financial Services Commission  
Manitoba Securities Commission  
Ontario Securities Commission  
Autorité des marchés financiers  
New Brunswick Securities Commission  
Superintendent of Securities, Prince Edward Island  
Nova Scotia Securities Commission  
Superintendent of Securities, Newfoundland and Labrador  
Superintendent of Securities, Northwest Territories  
Superintendent of Securities, Yukon Territory  
Superintendent of Securities, Nunavut

The Secretary  
Ontario Securities Commission  
20 Queen Street West  
19th Floor, Box 55  
Toronto, ON M5H 3S8

Me Anne-Marie Beaudoin  
Corporate Secretary  
Autorité des marchés financiers  
800, square Victoria, 22<sup>e</sup> étage  
C.P. 246, tour de la Bourse  
Montréal, (Québec) H4Z 1G3

Dear Sirs/Mesdames:

**Proposed Amendments to National Instrument 31-103 *Registration Requirements, Exemptions and Ongoing Registrant Obligations* and to Companion Policy 31-103CP *Registration Requirements, Exemptions and Ongoing Registrant Obligations*- Cost Disclosure, Performance Reporting and Client Statements** (collectively, the "Proposals")

Scotia Capital Inc.\* ("Scotia Capital", "we" or "our") appreciates the opportunity to provide comments in response to the Notice and Request for Comment dated June 14, 2012, published by the Canadian Securities Administrators (the "CSA").

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Categories and Jurisdictions of Registration and Memberships: Investment Dealer in all provinces and territories of Canada; Futures Commission Merchant in each of Ontario and Manitoba; Derivatives Dealer in Quebec; Dealer Member of Investment Industry Regulatory Organization of Canada; Participating Organization of the Toronto Stock Exchange; Member of the TSX Venture Exchange; Approved Participant of the Montreal Exchange (Canadian Derivatives Exchange); Member of the Canadian National Stock Exchange; and, Clearing Participant and Registered Futures Commission Merchant of ICE Futures Canada.

ScotiaMcLeod is a division of Scotia Capital Inc.,  
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We continue to support the CSA's goal of providing to investors enhanced cost disclosure and performance reporting. We agree that investors should be provided with the information necessary to clearly understand the costs and performance of their investments. We are also pleased that several of our comments were reflected in this latest round of proposed amendments, particularly in regard to the *permitted client exemption* and the CSA's stated expectation that the requirements for members of the Investment Industry Regulatory Organization of Canada ("IIROC") and the Mutual Fund Dealers Association of Canada would be materially harmonized with the Proposals.

However, we continue to have serious concerns in that certain aspects of the Proposals offer little or no value to investors and instead create unnecessary and significant cost and regulatory burdens for registrants. We are also concerned that certain of the Proposals will serve only to confuse investors.

As a long-standing participant in Canada's capital markets, we have considerable experience in the wealth management business and have participated for many years in the rule-making process in regard to matters such as the Client Relationship Model, among many others. In regard to the Proposals, we have participated in the industry working group formed by the Investment Industry Association of Canada ("IIAC") and as such we are in agreement with the comments submitted by that organization in regard to the Proposals. Like most registrants, Scotia Capital Inc. will be heavily impacted by the Proposals. Our comment letter is intended to further emphasize those aspects of the Proposals that are of most concern to us. We begin with our response to the CSA's Issues for Comment followed by some additional comments and recommendations.

#### **CSA Issue for Comment: Disclosure of Fixed-Income Commission**

*In the interest of making fixed-income transactions more transparent, we invite comments on whether it is feasible and appropriate to mandate the disclosure of all of the compensation and/or income earned by registered firms from fixed-income transactions. This would include disclosure of commissions earned by dealing representatives as well as profits earned by dealers on the desk spread and through any other means.*

We agree that enhanced transparency in regard to fixed-income transactions is a desirable goal. However, we believe that insofar as Investment Dealers are concerned, IIROC Dealer Member Rules 3300-Fair Pricing of Over-the-Counter Securities and 200.1(h)-Minimum Records adequately address the goal of greater disclosure. These rules were specifically designed to enhance the fairness of pricing and transparency of the over-the-counter market.

In the Request for Comments section of the Proposals, the CSA noted that "[...] we [...] heard from those in the mutual fund industry that the proposals related to reporting on embedded compensation were disproportionately related to their products." While that may be the case, we respectfully submit that imposing a similar burden in relation to fixed-income securities is not a solution the CSA should contemplate. Little if any meaningful information would be provided to investors by mandating the disclosure of all compensation, income or profit earned in regard to fixed-income transactions. That said, we appreciate and do not object to the rationale behind asking firms to disclose total commissions paid by clients in fixed-income transactions, as this is a fee that is borne directly by the client and impacts the yield and, ultimately, the performance of the investment. Accordingly, we adopt and support IIAC's view that the appropriate disclosure be limited to the gross commission paid by the client to the dealer.

As part of the fair pricing rules noted above, IIROC had considered requiring disclosure similar to those in the Proposals, but after industry consultations decided to settle on the following general disclosure statement: "the investment dealer's remuneration on this transaction has been added to the price in the case of a purchase or deducted from the price in the case of a sale."

Given the thousands of fixed-income securities in the marketplace (10,000+ in Scotia Capital's inventory), many of which trade only infrequently, the costs associated with tracking *any and all* income earned, of whatever nature, far outweigh any benefit investors would receive. In fact, an unintended consequence of mandating a costly disclosure regime could be that registrants offer to retail clients only a limited number of fixed-income securities, thereby greatly reducing consumer choice. We agree with the CSA that in regard to commissions charged, such figures are readily available to most dealers and we suggest that systems changes would require approximately two years to effectively implement. Compensation information beyond gross commissions, however, is *not* readily available.

#### **CSA Issue for Comment: Expanded Client Statement**

*We understand that all securities transactions are carried out through an account, even when the securities are not held in that account. We have drafted the Rule on this understanding and invite comments on the practicality of this or other approaches to including the securities listed in section 14.14(5.1) in client statements and performance reports.*

We believe that it is neither feasible nor advisable to include on client statements securities not actually held by the relevant registrant. As stated in the Proposals, the requirement to include such securities on client statements would be triggered in three scenarios: (1) where the registrant has trading authority; (2) receives continuing payments related to the security; or, (3) when the security is a mutual fund or labour sponsored fund. In Appendix A of the Proposals, the CSA acknowledges that it "is not always possible for a registrant to determine reliably whether a client still owns a security that was issued in client name" and further states that this is often the case in the exempt market. While this observation is certainly true for exempt market securities, we note that it is also true as a general matter for all securities transacted in "client name", regardless of any trading authority or continuing payment related to the security or account.

Simply put, securities over which a dealer does not have custody or control cannot be reliably tracked or monitored, and any attempt to mandate inclusion on client statements of such positions could result in significant reconciliation issues that will inevitably lead to inaccurate record keeping. And, in our view, systems changes in regard to this issue would far outweigh any benefit received by clients. As the CSA is aware, in the case of mutual funds registered in client name, the client already receives an account statement from the relevant mutual fund company. Duplicative reporting and a multiplicity of documents does not equate to better disclosure and a more informed investor. In addition, including "client name" securities on a client account statement would invariably lead to clients misapprehending the nature of any coverage that may or may not be available through the auspices of the Canadian Investor Protection Fund ("CIPF"). As such, we feel that any requirement to include "client name" securities on client statements is not only unduly burdensome and costly, but also potentially misleading to investors.

#### **CSA Issue for Comment: Percentage Return Calculation Method**

*We invite for comments on the benefits and constraints of the proposal to mandate the use of the dollar-weighted method, in particular as they relate to providing meaningful information to investors.*

*We are not prohibiting the use of the time-weighted method, but if a registered firm uses such a method, it must be in addition to the dollar-weighted calculation.*

Promoting consistency among registrants is often a desirable goal. Flexibility is another. In this case, a flexible approach towards performance reporting better serves the varied needs of investors. Every client is different and the CSA should not assume a one-size-fits-all approach towards client reporting.

We feel that the CSA's key focus should at most be limited to requiring that registrants provide meaningful disclosure to their respective clients as to the percentage return calculation methodology adopted. Mandating the use of one method but allowing other methods in addition to the mandated method is another unnecessary cost to registrants and would likely be a point of confusion for clients.

In the alternative, if the CSA decides to mandate the use of one particular percentage return calculation method, then we suggest that a time-weighted method would be most appropriate. It is a commonly used rate of return methodology and we believe it would allow most investors to more easily compare their investment performance against benchmarks, etc., domestically and internationally.

### **Additional Comments and Recommendations**

#### **Disclosure of Trailing Commissions**

Scotia Capital continues to have concerns with the requirement that registered dealers disclose the dollar amount of trailing commissions. We feel that the disclosure of trailing commissions as a percentage of fund assets is sufficient and easily understood by investors. The CSA acknowledges that investment fund managers do not provide the dollar amounts of commissions to dealers at an account level of detail. As such, the CSA proposes mandating that investment fund managers provide dealers with the necessary information to make this disclosure.

Compliance with the requirement to disclose the dollar amount of trailing commissions will be a significant and industry-wide undertaking. On the fund side, a costly and complex technological overhaul is needed before investment fund managers could provide dealers with this information, and on the receiving side, firms will need to design in-house systems needed to receive, process and disclose this information to investors. Accordingly, we are concerned that even with the increased transition period from the 2011 proposals from two to three years, we will continue to experience delays and reconciliation issues.

#### **Market Valuation Methodology**

In regard to the calculation of the value of long and short securities described in 14.11.1(1)(a)(i), we are concerned that using the last bid price in the case of a long security and the last ask price in the case of a short security would be misleading to clients. It is entirely possible that the deviation between bid and ask price would be significant enough that it would not reflect the appropriate market value of the security. We suggest using the simpler and more reliable current last trade calculation.

#### **Implementation Timelines**

Implementing the Proposals would require significant and costly systems and information technology developments and/or overhauls. Moreover, these Proposals must be viewed in the context of an increasingly demanding regulatory landscape. Industry wide, registrants are currently undergoing

numerous operational and technology changes across business lines in response to a myriad of regulatory developments. In order to ensure that clients receive meaningful information on cost disclosure and performance reporting, we recommend that the CSA accept the phased implementation timeline described in IIAC's comment letter.

We thank you for considering our comments. As noted above, we support the principles behind the Proposals, but also strongly believe that it is necessary to balance the desire to enhance performance reporting and cost disclosure with the attendant costs and operational impacts of implementing such amendments. We encourage the CSA to engage in further industry consultations and we ask that the CSA consider conducting a detailed cost/benefit analysis of the Proposals.

Yours truly,

A handwritten signature in black ink, appearing to be 'B. Mason', with a long horizontal stroke extending to the right.

Barbara Mason  
Executive Vice-President, Wealth Management Distribution  
Scotia Capital Inc.